

Patient Data Remains Secure Following Cybersecurity Incident At Pembroke Regional Hospital

FOR IMMEDIATE RELEASE

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The Pembroke Regional Hospital is pleased to share that patient information and hospital data remains secure following a cybersecurity incident involving the hospital's network that took place on June 24th.

With the hospital's thorough investigation supported by third-party cybersecurity experts nearing completion, no evidence has been uncovered to date to demonstrate that any hospital or patient data was accessed or otherwise compromised. The hospital's incident response procedure appears to have successfully identified and thwarted the attack before further malicious activity could be carried out.

"We were very fortunate that the unauthorized access was detected quickly by online security measures which enabled us to mobilize our incident response plan, take all systems offline as a precautionary measure and deploy countermeasures to prevent any further unauthorized access to our network," said PRH President and CEO Sabine Mersmann.

"We had an amazing group of cybersecurity experts supporting our Information Technology team throughout this process. All of them worked countless hours around the clock last week and over the holiday weekend to expedite the investigation and recovery process," said Mrs. Mersmann, noting that all systems had to undergo a meticulous review before they could be brought back online.

As of today, the majority of hospital systems and services are back online, while the remainder are expected to be operational by early next week at the latest. Having implemented manual contingency processes for a number of services last week, staff are also now working hard to ensure that all paper-based data is entered into the hospital systems.

"Once again I want to express my sincere appreciation to our entire health care team for their dedication, adaptability, and keen attention to detail throughout this situation. The fluidity of the situation meant that many had to quickly pivot to previous practices, all while ensuring that patient safety remained the top priority. I'm proud to say that this was accomplished with great professionalism," Mrs. Mersmann said.

She also expressed her thanks to the hospital's health care partners and other hospitals who were made aware of aspects of the situation early on and stepped up to assist PRH.

FOR MORE INFORMATION, PLEASE CONTACT:

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